

Software Support Engineer - Should have professional software or technical support experience. Desired skills include software troubleshooting, web content/application development, SQL/JDBC/ODBC, Tomcat, Apache, Linux, OSX, XML, JBoss. Strong communication skills are a must. Candidate ideally will have 3+ years previous experience or equivalent specialized technical knowledge. Competitive benefits and compensation based on experience. No recruiters.

Key Responsibilities

- 1- Interface directly with enterprise software customers in a professional manner
- 2- Manage a prioritized caseload including follow-up communication, interaction with customer in problem analysis, and successful conclusion.
- 3- Devise and implement troubleshooting plans designed to solve customer reported issues.
- 4- Continually increase knowledge and experience related to the supported software packages
- 5- Interact with the core product development group in demonstrating and communicating product defects

Send resumes to jobs@corda.com